

Travel Advisory for flights across North America until December 24

MONTREAL - Air Canada and Air Canada Jazz advise that ongoing and forecasted winter storm conditions in various regions are expected to cause delays and cancellations to flights across North America through to December 24.

Customers who wish to make alternative travel arrangements can do so without penalty, space permitting, through Air Canada Reservations at 1-888-247-2262; TTY hearing impaired: 1-800-361-8071. Certain conditions may apply.

The volume of calls to call centers is expected to be heavy and we thank our customers for their patience.

It is recommended that customers travelling in the coming days check on the status of their flight prior to leaving for the airport by consulting the Air Canada website [online at aircanada.com](http://aircanada.com), or by calling Air Canada's automated flight information system at 1-888-422-7533, or by using a web-enhanced cell phone.

Air Canada continues to monitor its operations and will add capacity and flights where possible and adjust its schedule in order to ensure its customers reach their destinations as soon as possible. We thank you for your understanding.